



# CITIZEN'S/ CLIENT'S CHARTER

DEPARTMENT OF HIGHER EDUCATION  
(उच्च शिक्षा विभाग)  
MINISTRY OF EDUCATION  
(शिक्षा मंत्रालय)

SHASTRI BHAWAN, NEW DELHI 110001  
*Website: [www.education.gov.in](http://www.education.gov.in)*

August 2025

<b>Vision</b>	To realize India's human resource potential to its fullest in the higher education sector with equity and excellence.
<b>Mission</b>	<ul style="list-style-type: none"> <li>• Provide greater opportunities for access to higher education with equity to all eligible persons and in particular to the weaker and vulnerable sections.</li> <li>• Expand access by supporting existing institutions, establishing new institutions, and supporting State Governments and Non-Government Organizations/ Civil Society to supplement public efforts aimed at removing regional or other imbalances that exist at present.</li> <li>• Initiate policies and programs for strengthening research and innovations and encourage institutions – public or private – to engage in stretching the frontiers of knowledge.</li> <li>• Promote the quality of higher education by investing in infrastructure and faculty, promoting academic reforms, improving governance and institutional restructuring towards the inclusion of the hitherto deprived communities.</li> </ul>
<b>Our Clients and Stakeholders</b>	<ol style="list-style-type: none"> <li>1. Citizens of India.</li> <li>2. Students and Faculties of Educational Institutions.</li> <li>3. People's representatives.</li> <li>4. Ministry of Women &amp; Child Development, Ministry of Minority Affairs, Ministry of Social Justice and Empowerment, Ministry of Science &amp; Technology, Ministry of Electronics and Information Technology, Ministry of Tribal Affairs and Ministry of Development of North Eastern Region and other Ministries/ Departments.</li> <li>5. Council of Scientific &amp; Industrial Research (CSIR), and other Research Councils.</li> <li>6. State Governments / Union Territory Administrations.</li> <li>7. Regulatory Bodies {University Grants Commission (UGC), All India Council of Technical Education (AICTE), National Council of Teacher Education (NCTE), National Commission for Minority Educational Institutions (NCMEI)}</li> <li>8. Autonomous Bodies, Indian Institute of Advance Study (IIAS), Central Educational Institutions, Deemed to be Universities, Subordinate Offices.</li> <li>9. Grantee Institutions.</li> <li>10. United Nations Educational, Scientific and Cultural Organization (UNESCO) and other International Partners.</li> <li>11. Banks</li> <li>12. Civil Society Groups in the field of education.</li> </ol>

**Overview:**

Education plays a significant and remedial role in balancing the socio-economic fabric of the Country. Since citizens of India are its most valuable resource, our billion-strong nation needs the nurture and care in the form of basic education to achieve a better quality of life. This warrants an all-round development of our citizens, which can be achieved by building strong foundations in education. Ministry of Education works through following two Departments:

1. Department of School Education & Literacy

2. Department of Higher Education

While the Department of School Education & Literacy is responsible for development of school education and literacy in the country, The Department of Higher Education is responsible for the overall development of the basic infrastructure of Higher Education sector, both in terms of policy and planning. Under a planned development process, the Department looks after expansion of access and qualitative improvement in the Higher Education, through world class Universities, Colleges and other Institutions.

**University and Higher Education:**

In India, "University" means a university established or incorporated by or under a Central Act, a Provincial Act or a State Act and includes any such institution as may, in consultation with the University concerned, be recognized by the University Grants Commission (UGC) in accordance with the regulations made in this regard under the UGC Act, 1956. Higher Education is the shared responsibility of both the Centre and the States. The coordination and determination of standards in Universities & Colleges is entrusted to the UGC and other statutory regulatory bodies.

The Central Government provides grants to the UGC and establishes Central Universities/Institutions of National Importance in the country. The Central Government is also responsible for declaring an educational institution as "Deemed-to-be University" on the recommendations of the UGC.

At present, the main categories of University/University-level Institutions are given below:

<b>Central University</b>	A university established or incorporated by a Central Act
<b>State University</b>	A university established or incorporated by a Provincial Act or by a State Act.
<b>Private University</b>	A university established through a State/Central Act by a sponsoring body viz. A Society registered under the Societies Registration Act 1860, or any other corresponding law for the time being in force in a State or a Public Trust or a Company registered under Section 25 of the Companies Act, 1956.
<b>Deemed-to-be University</b>	An Institution Deemed to be University, commonly known as Deemed University, refers to a high-performing institution, which has been so declared by Central Government under Section 3 of the University Grants Commission (UGC) Act, 1956.
<b>Institution of National Importance</b>	An Institution established by Act of Parliament and declared as Institution of National Importance.
<b>Institution under State Legislature Act</b>	An Institution established or incorporated by a State Legislature Act

**Technical Education:**

Technical Education plays a vital role in human resource development of the country by creating skilled manpower, enhancing industrial productivity and improving the quality of life of its people. Technical Education covers programs in engineering, technology, management, architecture, town planning, pharmacy, applied arts & crafts, hotel management and catering technology.

**Technical Enabled Learning:**

The rate at which the Information Technology (IT) is growing today is evident from the fact that it has invaded almost every part of our life. Technological progress can be harnessed for augmenting both expansion as well as quality of education.

The Government of India is keen to use the technological resources in helping its mission to make Higher Education accessible to all deserving students. In this regard, it has launched its National Mission on Education through Information and Communication Technology (NMEICT) in 2009 to

provide the opportunity for all the teachers and experts in the country to pool their collective wisdom for the benefit of every Indian learner and, thereby, reducing the digital divide. This Mission seeks to support such initiatives and build upon the synergies between various efforts by adopting a holistic approach. The Mission is also necessary to sustain a high growth rate of our economy through capacity building and knowledge empowerment of the people and for promoting new, upcoming multi-disciplinary fields of knowledge.

**Distance Learning:**

Open and Distance Learning (ODL) system is a system wherein teachers and learners need not necessarily be present either at same place or same time and is flexible in regard to modalities and timing of teaching and learning as also the admission criteria without compromising necessary quality considerations. ODL system of the country consists of Higher Education Institutions (HEIs) and Universities, offering education and includes Correspondence Course Institutes (CCIs) in conventional dual mode universities.

**Language Education:**

Language being the most important medium of communication and education, its development occupies an important place in the National Policy on Education and Program of Action. Therefore, promotion and development of Hindi and other 21 languages listed in the schedule VIII of the Constitution including Sanskrit and Urdu has received due attention. In fulfilling the constitutional responsibility, the Department of Higher Education is assisted by autonomous organization and subordinate offices.

**Book Promotion:**

Books are the expression of the human mind of creativity, wisdom and knowledge of people and nation. Books have always played an important role in the progress of society. The Book Pro-Motion Division has a number of schemes and activities which aim inter-alia, for easy accessibility of books for all segments of the society, promoting reading habits and providing assistance to the development of the book publishing industry and encouraging the general popular literature and thereby contributing to the development of country. National Book Trust, India (NBT-India) is an apex body established by the Government of India (under Department of Higher Education, Ministry of Education) in the year 1957 for promotion of books and to encourage and inculcate the habit of reading in the country.

**Regulatory Bodies:****(i) University Grants Commission (UGC):**

The University Grants Commission is a statutory organization established by an Act of Parliament in 1956 for the coordination, determination and maintenance of standards of university education. Apart from providing grants to eligible universities and colleges, the Commission also advises the Central and State Governments on the measures which are necessary for the development of Higher Education. It functions from New Delhi as well as its six regional offices located in Bangalore, Bhopal, Guwahati, Hyderabad, Kolkata and Pune.

**(ii) All India Council for Technical Education (AICTE)**

The All India Council for Technical Education (AICTE) was set up in 1945 as an advisory body and later on in 1987 given the statutory status by an Act of Parliament. The AICTE grants approval for starting new technical institutions, for introduction of new courses and for variation in intake capacity in technical institutions. The AICTE has delegated to the concerned state governments powers to process and grant approval of new institutions, starting new courses and variations in the intake capacity for diploma level technical institutions. The technical institutions under the AICTE include post-graduate, under-graduate and diploma in the whole spectrum of technical education covering engineering/technology, pharmacy, architecture, hotel management and catering technology, management studies computer applications and applied arts and crafts.

**(iii) Council of Architecture (COA)**

The Council of Architecture (COA) has been constituted by the Government of India under the provisions of the Architects Act, 1972, enacted by Parliament, which came into force on September 1, 1972. The Act provides for registration of Architects and matters connected therewith. the COA can make representation to appropriate Governments with regard to inadequacy of standards maintained by the institutions. The recommendations of the COA are taken before any architectural qualification is notified as recognized under the Act by the Central Government.

**International Cooperation Cell:**

India has entered into Educational Exchange Programs (EEPs)/Memorandum of Understandings (MoUs) or through Joint Statements with various Nations across the globe. The EEPs/ MOUs envisage cooperation through several initiatives like: -

1. Exchange of scholars/ students/ researchers;
2. Sharing of information/ publications;
3. Organizing joint seminars/ workshops/ conferences etc.;
4. Working towards mutual recognition of qualifications; and
5. Developing institutional linkages

**Main Services:**

<b>S.No</b>	<b>Bureau Head</b>	<b>Division/ Incumbent</b>	<b>Work in charge of Division</b>
<b>1</b>	<b>Shri Sunil Kumar Barnwal AS (Education)</b>	Shri Subhash Chand Sharu Dir (CU-I)	All work related to CUs in States/UTs namely Telangana- English and Foreign Language University (EFLU), University of Hyderabad; Maulana Azad National Urdu University (MANUU)-Hyderabad, Arunachal Pradesh (Rajiv Gandhi University), Assam University; Tezpur University, Central University of South Bihar; Mahatma Gandhi CU, Motihari, Chhatisgarh (Guru Ghasidas Vishwavidyalaya), Pondicherry University.
		Smt Shreya Bhardwaj DS (CU-II)	All work related to Central Universities in Delhi (Delhi University, Jamia Milia Islamia, Jawaharlal Nehru University), Policy matters relating to Central Universities, Reservation Policy, opening of new Universities, ICT and computerisation, Cabinet / EFC / Policy notes of other Ministries / Departments.
		Shri Vishwajeet Kumar Dir (CU-III)	All work related to CUs in States/UTs namely Central University of Gujarat, Central University of Haryana, Central University of Himachal Pradesh, Central University of Jammu, Central University of Kashmir, Central University of Jharkhand, Central University of Karnataka, Central University of Kerala, Central University of Rajasthan, Central University of Tamil Nadu and West Bengal (Visva Bharti), HEFA, MERITE, IoE, Visitors Award.
		Shri Partha Kansabanik DS (CU-V & CDN)	All work related to CUs in States/UTs namely Sikkim University, Tripura University, Uttarakhand (HNB Garhwal University), Uttar Pradesh (AMU), BHU, Allahabad University, Baba Saheb Bhimrao Ambedkar University (BBAU). Coordination for the entire CU Bureau, Division Head Meeting, Bureau Heads Meeting by Hon'ble SM, RTI, Parliament Questions, Work related to more than one university/subject, Annual Plan, Annual Report, Invitation of Topper students for Republic Day Parade.

		Shri Subrat Kumar Pradhan Dir (CU-IV & VII)	<p>All work related to CUs in States/UTs namely Madhya Pradesh Indira Gandhi National Tribal University (IGNTU), Dr. Hari Singh Gour Vishwavidyalaya, Maharashtra, Mahatma Gandhi Antarrashtriya Hindi Vishwavidyalaya (MGAHV), Manipur University, Meghalaya, North Eastern Hill University (NEHU), Mizoram University, Nagaland University, Central University of Orissa and Central University of Punjab.</p> <p>Budget for CU Division, Release of funds to UGC, Expenditure Review, Release of funds to CUs for repayment of loan granted under Higher Education Funding Agency (HEFA).</p> <p>All work related to CUs in States/UTs namely Central University of Andhra Pradesh and Central Tribal University of Andhra Pradesh.</p>
		Shri Varun Bhardwaj Dir (TS. II & NTA)	All work related to National Testing Agency (NTA)
		Smt Saumya Rajan DS (PPO)	All work related to policy promotion & outreach, media cell and external publicity.
2.	<b>Shri Govind Jaiswal JS (Tech Enabled Learning)</b>	Shri Varun Bhardwaj Dir (TS. II)	<p>All work related to AICTE/NBA, Skill Development in Higher Education, National Vocational Education Qualifications Framework (NVEQF) / National Skills Qualifications Framework (NSQF) and EdCIL, National Institute of Industrial Engineering (NITIE), Sant Longowal Institute of Engineering and Technology (SLIET), National Institute of Advanced Manufacturing Technology (NIAMT), North Eastern Regional Institute of Science and Technology (NERIST), Central Institute of Technology (CIT), Ghani Khan Choudhury Institute of Engineering And Technology (GKCIET) and National Institutes of Technical Teachers' Training and Research (NITTTRs).</p>
		Smt. Shalia Shah	All work related to Auroville Foundation, Tamil Nadu.
3	<b>Shri Sanjog Kapoor JS &amp; FA</b>	NS Bisht DS (F.I)	<p>Finalization of budget estimates, Detailed/ Supplementary Demand for Grants, release of funds to Institutions relating to Technical Education.</p> <p>Matters pertaining to institutes: 31 NITs, NBA. Schemes: NMEICT, Unnat Bharat Abhiyan, Swachhta Action Plan (SAP), Ek Bharat Shrestha Bharat (EBSB), Support for Skill Based Higher Education/ Pradhan Mantri Kaushal VikasYojna, All Matters pertaining to PAC/ C&amp;AG Audit Paras in respect of M/o Education.</p>

		Shri Mukesh Kumar Dir (F.II)	Release of funds to Institutions relating to CU and HE Bureaus, UNESCO Planning, BP, Scholarships and Council Divisions, Audit & PAC Para, Estimate Committee and PAC NPS, Implementation of New Accounting Standards in Education Institutions, DL and Language Divisions
4	<b>Shri Mrutyunjay Behera EA (HE)</b>	Shri Partha Kansabanik DS (DL)	IGNOU, Community College Scheme, ODL Education, Vancouver, Canada and CEMCA, Coordination work with SOUs with UGC & respective State Govts, etc.
		Shri Madan Lal Soni Dir (SC/ST/PWD/AR/NER/PG)	Preparation of Annual Report of Ministry of Education, Preparation/ Review of Citizens' Charter of D/o HE, Compilation of data relating to all legal matters and monitoring thereof in respect of Ministry of Education, FDI in Education. All matters relating to Public Grievances, SC/ST Cell, North Eastern Region and PWD.
		Shri Subrat Kumar Pradhan Dir (ICR-U3)	All matters related to Association of Indian Universities (AIU).
5	<b>Ms. Saumya Gupta JS (Technical Education)</b>	Shri Prashant Agarwal Dir (IIT)	All matters pertaining to IITs, IMPRINT, PMRF, ASEAN Fellowship, Research Parks, UAV, Research coordination
		Shri Rohit Tripathi DS (TEL)	All matters relating to AI Centre of Excellence (CoEs in AI)
		Shri MM Singh Dir (NBT, BP & IKS)	All matters related to Indian Knowledge System
		Shri Priyank Chaturved DS (Science & IIITs)	All matters related to all Indian Institute of Technology (IIITs), Indian Institutes of Science Education and Research (IISERs), Indian Institute of Science (IISC), Strengthening Teaching-Learning and Results for States (STARS)
		Smt. Garima Sharma DS (NITs-II)	All administrative and coordination matter, court cases, Parliamentary matters, pertaining to 15 NITs namely (i) Arunachal Pradesh (ii) Andhra Pradesh (iii) Delhi (iv) Goa, (v) Manipur (vi) Meghalaya (vii) Mizoram (viii) Nagaland (ix) Puducherry (x) Sikkim (xi) Uttarakhand (xii) Tripura (xiii) Assam (xiv) Bihar (xv) Jharkhand and IEST- Shibpur, Budget pertaining to all 31 NITs & IEST-Shibpur  All matters related to School of Planning Architecture (SPA) and Council of Architecture (COA).
		Smt. Veena Dunga DS(NITs-I)	All administrative and coordination matter, court cases, Parliamentary matters, pertaining to remaining 16 NITs, Council of NITs, CUSAT, DASA Scheme etc



6	<b>Ms. Rina Sonowal JS (HE)</b>	--- Dir (UGC)	Release of Plan & Non-Plan grants to UGC (except CUs), Policy matters pertaining to reservation policy, NAD, Matters relating to Innovation Schemes, OBC Cell, Representations about Major/ Minor Research Projects, Rajiv Gandhi National Fellowship, M.Phil/Ph.D, JRF/ SRF, Appointment of Chairman/ Vice Chairman/ Members of UGC, Coord, with UGC etc.
		Shri B. K. Singh Dir (HE-Policy)	EQUIP, All Legislative matters of HE sector relating to Universities; HE policy relating to Universities, National testing Scheme, Matters relating to State Universities, Central Financial Assistance on review of pay scales of teachers, Retirement age of Teachers, Scheme of National Research Professors
		Shri Jeewan Kumar DS (HE-CDN)	All matters related to Anti Ragging issues and Gender Cell.
		Shri Vijay Kumar Dir (Parliament)	All Parliamentary matters
		Shri Devendra Kumar Sharma Dir (PN-I, PN-II & CDN)	All matters relating to National Education Policy and Implementation; SGoS, ARPIT, PMMMNMTT, Coordination (CDN), Budget Announcements and Monitoring.  Education Commission Matters; CABE matters. Celebration of National Education Day, 15C Anniversary of Mahatma Gandhi; Finance Commission matters concerning Education; Inter State Councils, RFD of the D/o Higher Education, NIEPA, Policy matters relating to Institutions of National Importance.
7	<b>Armstrong Pame Joint Secretary (ICC &amp; RUSA)</b>	Smt Shalia Shah DS (ICC)	International Cooperation, Relationship with International Organizations, Nominations for international conferences, Study in India, SPARC, CSSS, Work related to Empowered Committee for Industrialization and International Collaboration, National Security Council Secretariat  Selection of participants in UNESCO's activities, Permanent Delegation of India to UNESCO, Paris; UNESCO; Consulate General of India; Matters relating to SICI, USIEF, WTO etc., MGIEP New Delhi
		Smt Avani Gupta JD (RUSA)	Rashtriya Uchchatar Shiksha Abhiyan (RUSA)
		Shri Sandeep Jain DS (TE)	Matters relating to Mission Recruitment, Visitor Conferences, Unnat Bharat Abhiyan (UBA)
		Shri Vishwajeet Kumar Dir	All matters relating to capacity building.

8	<b>Ms. Manmohan Kaur Adviser (Cost)</b>	Shri Sudhira Kumar Samantaray DS (EBSB)	ESBS, SBA, National Digital Payment Mission and such other National Programmes, SMART campuses, Design Innovation Centre NIDI
		Smt. Suman Dixit Dir (Language)	All Matters relating to KHS, CHD, CSU, MSRVP, National Sanskrit University (NSU), Shri Lai Bahadur Shastri National Sanskrit University (SLBSNSU)
		Smt. Saumya Rajan DS (PPO)	Matters relating to CIIL, CICT, CSTT, NCPUL, NCPSL, Bhartiya Bhasha Samiti (BBS)
9	<b>Shri Syed Ekram Rizwi JS (Admin)</b>		<p>Personnel Administration, Padma Awards, YF Scheme, National Awards to Teachers of HEIs and Polytechnics.</p> <p>General Administration (S&amp;S), Central Registry, Cash, RTI &amp; IFC, Development of Online Fund Flow Mechanism, Fundamental Duties, e-office, CMIS</p> <p>All matters related to Official Language, Hindi translation and inspection of Parliamentary Official Language</p>
10	<b>Shri PK Banerjee JS (Mgt. &amp; MC and Scholarship)</b>	Shri Sunil Kumar Biswas DS (Mgt.)	Management Education including IIMs, Fit India, Administrative Staff College of India (ASCI)
		Shri Basant Kumar Mahanta Dir (Minority Cell)	NCMEI Act, 2004, and amendments, NMCME and its subsequent reconstitution, Constitution of Committees like the Fatmi Committee by Ministry of Education for the education empowerment of minority communities and the ATN on the recommendations of these Committees, Court cases for minorities etc.
		DS (Scholarship)	All matters relating to External Scholarship Division, Scholarship relating to various Countries, Nominations to donor countries, Issue Certificates regarding "No Objection to Return to India" (NORI), All matters relating to "Special Scholarship Scheme for J&K", including scholarships/ fellowships by UGC and AICTE, DBT, Interest Subsidy Scheme, Credit Guarantee Scheme, Educational loans, CRU.
		Shri BK Singh DS (ICR-U3A)	Deemed Universities, Private Universities and Action against Fake Universities
		Shri Subrat Kumar Pradhan Dir (ICR-U3)	Research Councils
		Shri Sauranshu Sinha DS (Vigilance)	All matters relating to Vigilance

11	<b>Ms. Navanita Gogoi</b> <b>DDG (Stats.)</b>	Smt Anita Sirohiwal Dir (Stats)	Statistics relating to Higher Education, Preparation of documents "Analysis of Budgeted Expenditure on Education", Supply of data to UNESCO Institute of Statistics (UIS) and other International Agencies to the extent these relate to HE, Coordination work for this subject will be with HE, Work relating to plan Scheme HESPIS, AISHE, Co-ordination with NIC & Monitoring Implementation of Technical issues; Formulation of annual plans and Five Year Plans, review of programmes & schemes, Index of Service Production, BSLLD, Committees on Financial Statistics, Classification of Education, Co-ordination work with NSSO, Publication relating to "Examination Results", Web Information Manager.
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S. No	List of Main Services & Service Standards	Timeline
1.	1. Release of Funds under various schemes of this Department details of which are available on the website – <a href="http://www.education.gov.in">www.education.gov.in</a> 2. Release of Funds to Grantee Institutions.	Within 7 days after approval of the competent authority
2.	Grant of Financial aids to students pursuing higher education.	
	(a) Grant of Scholarship to University and College students pursuing higher education under the “Pradhan Mantri Uchchatar Siksha Protsahan (PM-USP) Yojana Central Sector Scheme of Scholarship for college and University Students”	<b>For Fresh Applicants :</b> Within 30 working days after preparation of the Merit List. <b>For Renewal Applicants:</b> Within 30 working days after final verification of the applications.
	(b) Release of interest subvention amount under PM-Vidyalaxmi scheme and Pradhan Mantri Uchchatar Shiksha Protsahan (PM-USP) Yojana Central Sector Interest Subsidy (CSIS) Scheme	After the student redeems the interest subvention amount from the wallet of PM VIDYALAXMI DIGITAL RUPPEE APP, fund transfer will be initiated by Canara Bank from wallet to the loan account within two working days. If the student does not redeem the interest subvention amount from the wallet of PM VIDYALAXMI DIGITAL RUPPEE APP within 3 months of credit, the amount shall be transferred back to the account of the DHE. In such a case, the student will not get the interest subvention for that academic year.
3.	Processing of requests for filling up of various positions received from Higher Education Institutional Regulatory Bodies under the control of the Department.	Within 9 months
4.	Prompt response to queries/ clarifications received from the Responsibility Centres under the control of the Department	Within 21 working days
5.	Payment to Vendors	Within 21 working days from the date of delivery & raising of bills
6.	Redressal of Public Grievances 1. Actions on grievances forwarding and monitoring for action by the Authority concerned 2. Monitoring of grievances (by Senior Officials)	Within 21 days Weekly Review Meeting
7.	Issue of International Standard Book Number (ISBN)	Within 7 working days after registration on the portal, provided the details are accurate and meet all necessary requirements.

<b>Responsibility Centre</b> <b>(Institutions/ Autonomous Bodies under the D/o Higher Education)</b>	
1.	A list of Responsibility Centers under this Department is enclosed (Annexure). The same are also available on <a href="http://www.education.gov.in">www.education.gov.in</a>
1.	Role of the Department of Higher Education with the Regulatory Bodies: Administrative and Financial.
1.	Role of the Department of Higher Education with the Autonomous Institutions: Administrative and Financial.

<b><u>Grievance Redress Mechanism</u></b>	
<p>The Department of Higher Education has a Grievance Redressal Mechanism in place headed by an Officer of the level of Joint Secretary to the Government of India as under:</p> <p style="text-align: center;">           Shri Mrutyunjay Behera            Economic Adviser            Department of Higher Education            Room No. 109 C-Wing Shastri Bhawan            New Delhi – 110001            Tele No: 011 – 23384191            Email Id: mrutyunjay.b@nic.in         </p> <p><b><u>Grievance Lodging Process</u></b></p> <p>Visit the CPGRAMS website– <a href="http://www.pgportal.gov.in">www.pgportal.gov.in</a>    ▶ Register yourself as a user    ▶ Register your grievance.</p>	
<b>Timeliness for redressal of public grievances:</b> Within 21 days	

### **Expectations from the Citizens with regard to Public Grievance Redress:**

- Grievances is to be lodged after registering on the above given CPGRAMS/ PG Portal link and supporting documents may be uploaded, if found necessary
- For registration, correct credentials (e.g., Name, Address, Phone and E-Mail) to be provided.
- Issues given below will not be taken up for redressal and hence, may not be registered;
  - Sub-Judice matters concerning judgement given by any court
  - Personal and family disputes
  - RTI matters
  - Anything that impact upon territorial integrity of the country or friendly relations with other countries
  - Suggestions
- Citizens should first take up their grievances directly with Ministries/ Departments/ State Governments.
- All Grievance must be lodged on CPGRAM, Department of Higher Education at <https://pgportal.gov.in> .

### **Expectations from Citizens/Stakeholders**

1. Any query on the program, scheme or activity of the Department should be clear and specific.
2. All stakeholders participating in any activity or event of the Department should send the complete relevant information in time.
3. Proposal release of funds must be timely and should accompany all relevant documents as mentioned in the guidelines of schemes available on web-site: [www.education.gov.in](http://www.education.gov.in)
4. Utilization Certificates in respect of earlier releases are submitted timely to facilitate further releases.
5. Proposals in prescribed format with full details is required, as per the guidelines of specific schemes available on web-site: [www.education.gov.in](http://www.education.gov.in).
6. Suggestions to improve the Scheme/Policy/Programs.
7. Progress from State/UT Governments.
8. Cooperation from State/UT Governments with regard to implementation of Policy/Schemes/ Programs.
9. Share the website of this Department in respect of various Policies/Programs/schemes.

**Right to Information**

Visit the link <https://rti.gov.in>

**Review of Citizen's/ Client's Charter**

Citizen's/ Client's Charter shall be reviewed in July, 2026

**Feedback Mechanism**

This Department has formulated the Citizens' /Clients' Charter for the Department. Constant feedback/suggestions from the recipients/stakeholders regarding service delivered are most welcome as this would enable us to improve the service delivery mechanism and make us more responsive to your needs.

- Feedback/suggestions on the Charter can be sent to-

Shri Madan Lal Soni  
Director (AR & PG)  
Department of Higher Education  
Ministry of Education  
Room No. 3, West Block-. 1, R.K. Puram, New Delhi  
Tele: 011-26172917.

**Main Services/ Transactions:**

S. No	Services/ Transactions	Responsible Person	Phone/ Email	Process	Documents Required	Fees
1	<p>Release of funds under various schemes of this Department, details of which are available on website: <a href="http://www.education.gov.in">www.education.gov.in</a></p> <p>Release of Funds to Grantee Institutions</p>	<p>Shri Sanjog Kapoor,</p> <p>Joint Secretary &amp; Financial Adviser</p>	<p>Tel. No: 011-23382696</p> <p>Email: <a href="mailto:jsfa-moe@nic.in">jsfa-moe@nic.in</a></p>	<p>Proposal on file submitted by the concerned Administrative Section is examined in the IFD and if found justified, it is recommended for approval of FA. After approval of JS&amp;FA, the file is returned to the Administrative Section, which in turn submits the file to IF-I Section for certification of Funds with the relevant Documents.</p> <p>Thereafter, the sanction is issued and funds are released by the Pay &amp; Accounts Office.</p>	<p>(i) The Status of Expenditure of previous grants, if any.</p> <p>(ii) Details of unspent balance.</p> <p>(iii) Utilizations Certificates.</p> <p>(iv) Brief Report of the activities undertaken.</p> <p>(v) Details of proposed expenditure</p> <p>(vi) Audited Statement of Accounts and Annual Report of previous year.</p>	N/A
2.1	<p>Grant of Scholarship to University and College students pursuing higher education under the “Pradhan Mantri Uchchatar Shiksha Protsahan (PM-USP) Yojana Central Sector Scheme of Scholarship for College and university students.</p>	<p>Shri P.K. Banerjee</p> <p>Joint Secretary (Scholarship)</p>	<p>Tel. No: 011-23383432</p> <p>Email: <a href="mailto:pk.banerjee@nic.in">pk.banerjee@nic.in</a></p>	<p>1. National Scholarship portal (NSP) <a href="http://www.scholarships.gov.in">www.scholarships.gov.in</a> opens for online application in the month of June every year</p> <p>2. Class XII pass out students of the current Academic Year, who are above 80th percentile of the respective State Education Board (SEBs), are eligible under the scheme and can apply on NSP, before the cut-off date.</p> <p>3. Two level verification of applications (i) by the Institute and (ii) by the State Departments.</p> <p>4. Applicant is required to upload requisite documents and submit it to institute, if asked</p>	<p>Fresh- 12th Marksheet</p> <p>Family Income Certificate</p> <p>Category/Caste Certificate</p> <p>Renewal- Previous year Marksheet</p>	N/A



				<p>for.</p> <p>5. Application which is not verified either by the Institute or by the concerned state Nodal Agency or by both will be treated as 'Invalid'.</p> <p>6. Merit list as per the State allocated quota would be generated from the verified application by the NIC.</p> <p>7. The D/o HE push the payment files to the State Nodal Agency on NSP Payment Module.</p> <p>8. Processing of Payment files by the Department of Higher Education.</p> <p>9. Disbursement of Scholarship amount to the beneficiaries through ABPS in DBT Mode.</p>		
2.2	<p>Pradhan Mantri Uchchatar Shiksha Protsahan (PM-USP) Yojana Central Sector Interest Subsidy Scheme</p>	<p>Shri P.K. Banerjee Joint Secretary (Scholarship)</p>	<p>Tel. No: 011-23383432</p> <p>Email: <a href="mailto:pk.banerjee@nic.in">pk.banerjee@nic.in</a></p>	<p>Eligibility conditions for students:</p> <p>1. Having parental income up to Rs. 4.5 lakhs per annum</p> <p>2. Education Loans taken under IBA Model Education Loan Scheme.</p> <p>3. Enrolled in professional/technical courses only from NAAC accredited Institutions or professional/technical programs accredited by NBA or institutions of National Importance or Central Funded Technical Institutions (CFTIs). Those Professional Institutions/programs, which do not come under the ambit of NAAC or NBA, would require approval of the respective regulatory body viz, approval of Medical Council of</p>	<p>Income proof is required from authorized Public authority of the State Government</p>	N/A

				<p>India for Medical courses, Nursing Council of India for Nursing courses, Bar Council of India for Law etc.</p> <p><b>Process</b></p> <p>1. Respective bank Branches are responsible for Implementing the scheme/claim subsidy/upload eligible subsidy claims correctly as per scheme guidelines to all the eligible student borrowers within the time schedule in the respective years and to adjust subsidy to the respective loan accounts whenever it is received.</p> <p>2. Every year a web-portal is opened by Nodal Bank i.e., Canara Bank to enable member banks to upload the claims.</p> <p>3. After closing of the portal, the claims are submitted by the Canara bank to the Ministry for reimbursement of the claims.</p> <p>4. Funds are released by the Ministry to the Canara Bank which further disburse the same to the beneficiaries in the DBT mode through PFMS Portal.</p>		
2.3	<p>Pradhan Mantri Uchchatar Shiksha Protsahan (PM-USP) Yojana Special Scholarship Scheme for Jammu and Kashmir</p>	<p>Shri P.K. Banerjee</p> <p>Joint Secretary (Scholarship)</p>	<p>Tel. No: 011-23383432</p> <p>Email: pk.banerjee@nic.in</p>	<p>1. Students of UTs of Jammu &amp; Kashmir and Ladakh having family income of up to Rs. 8.0 Lakhs per annum and having passed Class XII/Equivalent Examination from the UTs are eligible to apply under the scheme. The scheme is being implemented by</p>	<p>1. Certificate of domicile of the State Jammu &amp; Kashmir</p> <p>2. Certificate of Class 10th and 12<sup>th</sup> Examination (for candidates who have passed class 12th examinations</p>	N/A

				<p>the AICTE.</p> <p>2. AICTE portal will be opened before the commencement of academic session each year. Students must necessarily register themselves on the online portal (<a href="http://aicte-jk-scholarship-gov.in/">http://aicte-jk-scholarship-gov.in/</a>). After preliminary Screening by AICTE, students are then required to register on NSP portal (scheme has been onboarded on NSP from the Academic Year 2024-25).</p> <p>3. Merit list is prepared based on Class XII Board exam results. A separate merit list is prepared for polytechnic diploma-holder students who are also eligible under the scheme. Merit list is uploaded on AICTE website.</p> <p>4. Online Counselling is conducted for candidate in merit.</p> <p>5. Students are allotted colleges and are required to submit a joining report duly verified by the Institute.</p> <p>6. Students must then submit claim by uploading DBT application online which is verified by both Institute and AICTE.</p> <p>7. Institutes must also submit claim online towards disbursement of academic fees for all students studying at that Institute under the scheme. Disbursement of</p>	<p>from JKBOSE or CBSE affiliated schools)</p> <p>1. Polytechnic Diploma Certificate (for diploma candidates).</p> <p>2. Income Certificate.</p> <p>3. Student applying under reserved quota must produce Caste Certificate (SC/ST/SEBC) issued by State Governments authority.</p> <p>4. Persons with Disabilities (PwD) must submit Disability Certificate (Disability 40% and above as per Central Government Norms.</p>	
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				<p>academic fee component into the Institute's bank account.</p> <p>8. Disbursement of maintenance allowance amount to the beneficiaries through DBT mode (100% Aadhaar based).</p>		
2.4	PM-Vidyalaxmi	Shri P.K. Banerjee Joint Secretary (Scholarship)	<p>Tel. No: 011-23383432</p> <p>Email: pk.banerjee@nic.in</p>	<p>Eligibility conditions for students:</p> <p>I. Student getting admission in the Quality Higher Educational Institutions (QHEIs) of the nation as per the criteria laid down in the scheme guidelines.</p> <p>II. Rs. 8 lakhs annual family income, for getting 3% interest subvention on education loans up to Rs. 10 lakhs subject to maximum 1 lakh no. of students per year. The State/UT wise distribution is available in the scheme guidelines</p>	<p>Basic documents required for interest subvention:</p> <p>(i) KYC Details (Student) – Aadhaar, PAN ID and Address Proof.</p> <p>(ii) Previous Qualifying self-attested copy of Mark sheets.</p> <p>(iii) Entrance Exam Result.</p> <p>(iv) Offer letter from Institution along with Fee Structure.</p> <p>(v) Proof of Income from designated public authority of the state.</p> <p>(vi) If the QHEI has already accepted some of these documents at the time of admission, the student should submit a certificate regarding</p>	

					the same from the QHEI (proforma given at Annexure 6 in the scheme guidelines) . Only the remaining documents will have to be submitted by the students to the bank / portal.	
3	Processing of requests for filling up of various positions received from Higher Education Institutions and Regulatory Bodies under the control of the Department.	Concerned/ Respective Bureau Heads		As per provisions of Recruitment Rules (RR) of the respective post(s) and other related instructions on recruitment.	As per provisions of Recruitment Rules (RR) of the respective post(s) and other related instructions on recruitment.	N/A
4	Prompt response to queries/ clarifications received from Responsibility Centers	Ms. Navanita Gogoi, Deputy Director General (Stats-HE)	Tel No. 011-20862081 Email: navanita.gogi@nic.in	Examination of queries/ clarifications keeping in mind various rules and regulations relating to the subject matter. Thereafter, forwarding reply to the concerned Organization/ Department/ Authority/Agency	All relevant documents pertaining to queries/ clarifications.	N/A
5	Scrutiny of Bills according to Terms of Reference, Approval of Finance, Release of Funds.	Shri Syed Ekram Rizwi, Joint Secretary (Admin)	Tel. No: 011-23383872 Email: syed.rizwi@gov.in	Scrutiny of Bills according to Terms of Reference, Approval of Finance, Release of Funds.	1. Pre-receipted bills in triplicate (Revenue Stamp to be pasted wherever required as per rule) 2. Installation Reports/ Service	N/A

					<p>Reports/ Satisfaction Reports, duly signed &amp; Stamped by the concerned officer.</p> <p>3. ECS details duly signed with the seal of the Bank concerned.</p>	
6	Grievance Redressal	Shri Mrutyunjay Behera, Economic Adviser (HE)	<p>Tel. No.: 011-23381484</p> <p>Email: <a href="mailto:mrutyunjay.b@nic.in">mrutyunjay.b@nic.in</a></p>	Scrutiny of application and forwarding the same to the concerned Division/ Organization for sending reply within prescribed time limit	Grievance application containing full facts of the case.	N/A
7	Issue of International Standard Book Number (ISBN)	Shri Govind Jaiswal, Joint Secretary (TEL)	<p>Tel. No.: 011-23384245</p> <p>Email: <a href="mailto:govind.jaiswal@ias.nic.in">govind.jaiswal@ias.nic.in</a></p>	The application should be filed on ISBN online portal: <a href="http://isbn.gov.in/">http://isbn.gov.in/</a>	To attach documents as sought on the ISBN portal.	N/A

**RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS**

<b>S.No</b>	<b>Responsibility Centers and Subordinate Organizations</b>	<b>Website</b>
1	All India Council of Technical Education (AICTE)	<a href="http://www.aicte-india.org">www.aicte-india.org</a>
2	University Grants Commission, New Delhi	<a href="http://www.ugc.ac.in">www.ugc.ac.in</a>
3	Indian Institute of Technology (IIT), Delhi	<a href="http://www.iitd.ac.in">www.iitd.ac.in</a>
4	Indian Institute of Technology (IIT), Kanpur	<a href="http://www.iitk.ac.in">www.iitk.ac.in</a>
5	Indian Institute of Technology (IIT), Bombay	<a href="http://www.iitb.ac.in">www.iitb.ac.in</a>
6	Indian Institute of Technology (IIT), Bombays	<a href="http://www.iitkgp.ac.in">www.iitkgp.ac.in</a>
7	Indian Institute of Technology (IIT), Guwahati	<a href="http://www.iitg.ernet.in">www.iitg.ernet.in</a>
8	Indian Institute of Technology (IIT), Roorkee	<a href="http://www.iitr.ac.in">www.iitr.ac.in</a>
9	Indian Institute of Technology (IIT), Jodhpur	<a href="http://www.iitj.ac.in">www.iitj.ac.in</a>
10	Indian Institute of Technology (IIT), Gandhinagar	<a href="http://www.iitgn.ac.in">www.iitgn.ac.in</a>
11	Indian Institute of Technology (IIT), Patna	<a href="http://www.iitp.ac.in">www.iitp.ac.in</a>
12	Indian Institute of Technology (IIT), Hyderabad	<a href="http://www.iith.ac.in">www.iith.ac.in</a>
13	Indian Institute of Technology (IIT), Ropar	<a href="http://www.iitrpr.ac.in">www.iitrpr.ac.in</a>
14	Indian Institute of Technology (IIT), Bhubaneshwar	<a href="http://www.iitbbs.ac.in">www.iitbbs.ac.in</a>
15	Indian Institute of Technology (IIT), Mandi	<a href="http://www.iitmandi.ac.in">www.iitmandi.ac.in</a>
16	Indian Institute of Technology (IIT), Madras	<a href="http://www.iitm.ac.in">www.iitm.ac.in</a>
17	Indian Institute of Technology (IIT), Indore	<a href="http://www.iiti.ac.in">www.iiti.ac.in</a>
18	Indian Institute of Technology (IIT), Jammu	<a href="http://www.iitjammu.ac.in">www.iitjammu.ac.in</a>
19	Indian Institute of Technology (IIT), Palakkad	<a href="http://www.iitpkd.ac.in">www.iitpkd.ac.in</a>
20	Indian Institute of Technology (IIT), Tirupati	<a href="http://www.iittp.ac.in">www.iittp.ac.in</a>
21	Indian Institute of Technology (IIT), Goa	<a href="http://www.iitgoa.ac.in">www.iitgoa.ac.in</a>
22	Indian Institute of Technology (IIT), Bhilai	<a href="http://www.iitbhilai.ac.in">www.iitbhilai.ac.in</a>
23	Indian Institute of Technology (IIT), Dharwad	<a href="http://www.iitdh.ac.in">www.iitdh.ac.in</a>
24	Indian Institute of Technology (IIT), (ISM) Dhanbad	<a href="http://www.iitism.ac.in">www.iitism.ac.in</a>
25	Indian Institute of Technology (IIT), BHU Varanasi	<a href="http://www.iitbhu.ac.in">www.iitbhu.ac.in</a>
26	National Testing Agency (NTA)	<a href="http://www.nta.ac.in">www.nta.ac.in</a>
27	Indian Institute of Management, Ahmedabad	<a href="http://www.iima.ac.in">www.iima.ac.in</a>
28	Indian Institute of Management, Bangalore	<a href="http://www.iimb.ac.in">www.iimb.ac.in</a>
29	Indian Institute of Management, Calcutta	<a href="http://www.iimcal.ac.in">www.iimcal.ac.in</a>
30	Indian Institute of Management, Indore	<a href="http://www.iimidr.ac.in">www.iimidr.ac.in</a>
31	Indian Institute of Management, Kozhikode	<a href="http://www.iimk.ac.in">www.iimk.ac.in</a>
32	Indian Institute of Management, Lucknow	<a href="http://www.iiml.ac.in">www.iiml.ac.in</a>
33	Indian Institute of Management, Kashipur	<a href="http://www.iimkashipur.ac.in">www.iimkashipur.ac.in</a>
34	Indian Institute of Management, Rohtak	<a href="http://www.iimrohtak.ac.in">www.iimrohtak.ac.in</a>
35	Indian Institute of Management, Raipur	<a href="http://www.iimraipur.ac.in">www.iimraipur.ac.in</a>
36	Indian Institute of Management, Ranchi	<a href="http://www.iimranchi.ac.in">www.iimranchi.ac.in</a>
37	Indian Institute of Management, Shillong	<a href="http://www.iimshillong.in">www.iimshillong.in</a>
38	Indian Institute of Management, Tiruchirappalli	<a href="http://www.iimtrichy.ac.in">www.iimtrichy.ac.in</a>
39	Indian Institute of Management, Udaipur	<a href="http://www.iimu.ac.in">www.iimu.ac.in</a>
40	Indian Institute of Management, Amritsar	<a href="http://www.iimamritsar.ac.in">www.iimamritsar.ac.in</a>
41	Indian Institute of Management, Bodhgaya	<a href="http://www.iimbg.ac.in">www.iimbg.ac.in</a>
42	Indian Institute of Management, Jammu	<a href="http://www.iimj.ac.in">www.iimj.ac.in</a>
43	Indian Institute of Management, Nagpur	<a href="http://www.iimnagpur.ac.in">www.iimnagpur.ac.in</a>
44	Indian Institute of Management, Sirmaur	<a href="http://www.iimsirmaur.ac.in">www.iimsirmaur.ac.in</a>
45	Indian Institute of Management, Sambalpur	<a href="http://www.iimsambalpur.ac.in">www.iimsambalpur.ac.in</a>
46	Indian Institute of Management, Vishakhapatnam	<a href="http://www.iimv.ac.in">www.iimv.ac.in</a>
47	National Institute of Technology, Calicut	<a href="http://www.nitc.ac.in">www.nitc.ac.in</a>
48	S.V. National Institute of Technology, Surat	<a href="http://www.svnit.ac.in">www.svnit.ac.in</a>
49	National Institute to Technology, Srinagar	<a href="http://www.nitsri.ac.in">www.nitsri.ac.in</a>
50	Motilal Nehru National Institute of Technology, Allahabad	<a href="http://www.mnnit.ac.in">www.mnnit.ac.in</a>
51	National Institute of Technology, Durgapur	<a href="http://www.nitdgp.ac.in">www.nitdgp.ac.in</a>
52	National Institute of Technology, Jamshedpur	<a href="http://www.nitjsr.ac.in">www.nitjsr.ac.in</a>
53	Visvesvaraya National Institute of Technology, Nagpur	<a href="http://www.vnit.ac.in">www.vnit.ac.in</a>

54.	National Institute of Technology, Surathkal	<a href="http://www.nitk.ac.in">www.nitk.ac.in</a>
55.	National Institute of Technology, Warangal	<a href="http://www.nitw.ac.in">www.nitw.ac.in</a>
56.	Malaviya National Institute of Technology, Jaipur	<a href="http://www.mnit.ac.in">www.mnit.ac.in</a>
57.	National Institute of Technology, Rourkela	<a href="http://www.nitrkl.ac.in">www.nitrkl.ac.in</a>
58.	Maulana Azad National Institute of Technology, Bhopal	<a href="http://www.manit.ac.in">www.manit.ac.in</a>
59.	National Institute of Technology, Tiruchirapalli	<a href="http://www.nitt.edu">www.nitt.edu</a>
60.	National Institute of Technology, Kurukshetra	<a href="http://www.nitkr.ac.in">www.nitkr.ac.in</a>
61.	National Institute of Technology, Silchar	<a href="http://www.nits.ac.in">www.nits.ac.in</a>
62.	National Institute of Technology, Hamirpur	<a href="http://www.nith.ac.in">www.nith.ac.in</a>
63.	National Institute of Technology, Patna	<a href="http://www.nitp.ac.in">www.nitp.ac.in</a>
64.	Dr. B.R. Ambedkar National Institute of Technology, Jalandhar	<a href="http://www.nitj.ac.in">www.nitj.ac.in</a>
65.	National Institute of Technology, Raipur	<a href="http://www.nitr.ac.in">www.nitr.ac.in</a>
66.	National Institute of Technology, Agartala	<a href="http://www.nita.ac.in">www.nita.ac.in</a>
67.	National Institute of Technology, Manipur	<a href="http://www.nitmanipur.ac.in">www.nitmanipur.ac.in</a>
68.	National Institute of Technology, Andhra Pradesh	<a href="http://www.nitandhra.ac.in">www.nitandhra.ac.in</a>
69.	National Institute of Technology, Sikkim	<a href="http://www.nitsikkim.ac.in">www.nitsikkim.ac.in</a>
70.	National Institute of Technology, Arunachal Pradesh	<a href="http://www.nitap.ac.in">www.nitap.ac.in</a>
71.	National Institute of Technology, Uttarakhand	<a href="http://www.nituk.ac.in">www.nituk.ac.in</a>
72.	National Institute of Technology, Mizoram	<a href="http://www.nitmz.ac.in">www.nitmz.ac.in</a>
73.	National Institute of Technology, Nagaland	<a href="http://www.nitnagaland.ac.in">www.nitnagaland.ac.in</a>
74.	National Institute of Technology, Meghalaya	<a href="http://www.nitm.ac.in">www.nitm.ac.in</a>
75.	National Institute of Technology, Goa	<a href="http://www.nitgoa.ac.in">www.nitgoa.ac.in</a>
76.	National Institute of Technology, Puducherry	<a href="http://www.nitpy.ac.in">www.nitpy.ac.in</a>
77.	National Institute of Technology, Delhi	<a href="http://www.nitdelhi.ac.in">www.nitdelhi.ac.in</a>
78.	Indian Institute of Engineering Science and Technology (IIST), Shibpur	<a href="http://www.iists.ac.in">www.iists.ac.in</a>
79.	ABV – Indian Institute of Information Technology and Management, (ABV-IIITM), Gwalior	<a href="http://www.iiitm.ac.in">www.iiitm.ac.in</a>
80.	Indian Institute of Information Technology (IIIT), Allahabad	<a href="http://www.iiita.ac.in">www.iiita.ac.in</a>
81.	Pandit Dwarka Prasad Mishra Indian Institute of Information Technology, Design & Manufacturing (IIITDM), Jabalpur	<a href="http://www.iiitdmj.ac.in">www.iiitdmj.ac.in</a>
82.	Indian Institute of Information Technology, Design & Manufacturing (IIITDM), Kancheepuram	<a href="http://www.iiitdm.ac.in">www.iiitdm.ac.in</a>
83.	Indian Institute of Information Technology, Design & Manufacturing (IIITDM), Kurnool	<a href="http://www.iiitk.ac.in">www.iiitk.ac.in</a>
84.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Sri City, Andhra Pradesh	<a href="http://www.iiits.ac.in">www.iiits.ac.in</a>
85.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Guwahati	<a href="http://www.iiitg.ac.in">www.iiitg.ac.in</a>
86.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Vadodara	<a href="http://www.iiitvadodara.ac.in">www.iiitvadodara.ac.in</a>
87.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Sonapat	<a href="http://www.iiitsonepat.ac.in">www.iiitsonepat.ac.in</a>
88.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Una	<a href="http://www.iiitu.ac.in">www.iiitu.ac.in</a>
89.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Dharwad	<a href="http://www.iiitdwd.ac.in">www.iiitdwd.ac.in</a>
90.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Kottayam	<a href="http://www.iiitkottayam.ac.in">www.iiitkottayam.ac.in</a>
91.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Senapati	<a href="http://www.iiitmanipur.ac.in">www.iiitmanipur.ac.in</a>
92.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Kota	<a href="http://www.iiitkota.ac.in">www.iiitkota.ac.in</a>
93.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Tiruchirappalli	<a href="http://www.iiitt.ac.in">www.iiitt.ac.in</a>
94.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Lucknow	<a href="http://www.iiitl.ac.in">www.iiitl.ac.in</a>
95.	Indian Institute of Information Technology-Public PrivatePartnership (IIIT-PPP) Kalyani	<a href="http://www.iiitkalyani.ac.in">www.iiitkalyani.ac.in</a>



96.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Pune	<a href="http://www.iiitp.ac.in">www.iiitp.ac.in</a>
97.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Ranchi	<a href="http://www.iiitranchi.ac.in">www.iiitranchi.ac.in</a>
98.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Nagpur	<a href="http://www.iiitn.ac.in">www.iiitn.ac.in</a>
99.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Bhopal	<a href="http://www.iiitbhopal.ac.in">www.iiitbhopal.ac.in</a>
100.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Surat	<a href="http://www.iiitsurat.ac.in">www.iiitsurat.ac.in</a>
101.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Bhagalpur	<a href="http://www.iiitbh.ac.in">www.iiitbh.ac.in</a>
102.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Agartala	<a href="http://www.iiitagartala.ac.in">www.iiitagartala.ac.in</a>
103.	Indian Institute of Information Technology- Public PrivatePartnership (IIIT-PPP) Raichur	<a href="http://www.iiitr.ac.in">www.iiitr.ac.in</a>
104.	Indian Institute of Science, Bangalore	<a href="http://www.iisc.ac.in">www.iisc.ac.in</a>
105.	Indian Institute of Science Education & Research (IISER), Pune	<a href="http://www.iiserpune.ac.in">www.iiserpune.ac.in</a>
106.	Indian Institute of Science Education & Research (IISER), Kolkata	<a href="http://www.iiserkol.ac.in">www.iiserkol.ac.in</a>
107.	Indian Institute of Science Education & Research (IISER), Mohali	<a href="http://www.iisermohali.ac.in">www.iisermohali.ac.in</a>
108.	Indian Institute of Science Education & Research (IISER), Bhopal	<a href="http://www.iiserb.ac.in">www.iiserb.ac.in</a>
109.	Indian Institute of Science Education & Research (IISER), Thiruvananthapuram	<a href="http://www.iisertvm.ac.in">www.iisertvm.ac.in</a>
110.	Indian Institute of Science Education & Research (IISER), Berhampur	<a href="http://www.iiserbpr.ac.in">www.iiserbpr.ac.in</a>
111.	Indian Institute of Science Education & Research (IISER), Tirupati	<a href="http://www.iisertirupati.ac.in">www.iisertirupati.ac.in</a>
109.	Indian Institute of Science Education & Research (IISER), Thiruvananthapuram	<a href="http://www.iisertvm.ac.in">www.iisertvm.ac.in</a>
110.	Indian Institute of Science Education & Research (IISER), Berhampur	<a href="http://www.iiserbpr.ac.in">www.iiserbpr.ac.in</a>
111.	Indian Institute of Science Education & Research (IISER), Tirupati	<a href="http://www.iisertirupati.ac.in">www.iisertirupati.ac.in</a>
112.	National Institute of Technical Teachers' Training & Research, Kolkata	<a href="http://www.nitttrkol.ac.in">www.nitttrkol.ac.in</a>
113.	National Institute of Technical Teachers' Training & Research, Chennai	<a href="http://www.nitttrc.ac.in">www.nitttrc.ac.in</a>
114.	National Institute of Technical Teachers' Training & Research, Bhopal	<a href="http://www.nitttrbpl.ac.in">www.nitttrbpl.ac.in</a>
115.	National Institute of Technical Teachers' Training & Research, Chandigarh	<a href="http://www.nitttrchd.ac.in">www.nitttrchd.ac.in</a>
116.	National Institute of Foundry and Forge Technology (NIFFT), Ranchi	<a href="http://www.nifft.ac.in">www.nifft.ac.in</a>
117.	School of Planning & Architecture, New Delhi	<a href="http://www.spa.ac.in">www.spa.ac.in</a>
118.	School of Planning & Architecture, Bhopal	<a href="http://www.spabhopal.ac.in">www.spabhopal.ac.in</a>
119.	School of Planning & Architecture, Vijayawada	<a href="http://www.spav.ac.in">www.spav.ac.in</a>
120.	University of Delhi, Delhi	<a href="http://www.du.ac.in">www.du.ac.in</a>
121.	Jawaharlal Nehru, University, New Delhi	<a href="http://www.jnu.ac.in">www.jnu.ac.in</a>
122.	Indira Gandhi National Open University, New Delhi	<a href="http://www.ignou.ac.in">www.ignou.ac.in</a>
123.	Jamia Millia Islamia, New Delhi	<a href="http://www.jmi.ac.in">www.jmi.ac.in</a>
124.	Central Sanskrit University, New Delhi	<a href="http://www.sanskrit.nic.in">www.sanskrit.nic.in</a>
125.	Shri Lal Bahadur Shastri National Sanskrit University, New Delhi	<a href="http://www.slbsrsv.ac.in">www.slbsrsv.ac.in</a>
126.	Aligarh Muslim University, Aligarh	<a href="http://www.amu.ac.in">www.amu.ac.in</a>
127.	Banaras Hindu University, Varanasi	<a href="http://www.bhu.ac.in">www.bhu.ac.in</a>
128.	Babasaheb Bhimrao Ambedkar University, Lucknow	<a href="http://www.bbau.ac.in">www.bbau.ac.in</a>
129.	University of Allahabad, Allahabad	<a href="http://www.allduniv.ac.in">www.allduniv.ac.in</a>
130.	Pondicherry University, Puducherry	<a href="http://www.pondiuni.edu.in">www.pondiuni.edu.in</a>
131.	Nagaland University, Nagaland	<a href="http://www.nagalanduniversity.ac.in">www.nagalanduniversity.ac.in</a>
132.	Manipur University, Manipur	<a href="http://www.manipuruniv.ac.in">www.manipuruniv.ac.in</a>

133.	Mizoram University, Mizoram	<a href="http://www.mzu.edu.in">www.mzu.edu.in</a>
134.	North Eastern Hill University, Shillong	<a href="http://www.nehu.ac.in">www.nehu.ac.in</a>
135.	Assam University, Silchar, Assam	<a href="http://www.aus.ac.in">www.aus.ac.in</a>
136.	Tezpur University, Tezpur, Assam	<a href="http://www.tezu.ernet.in">www.tezu.ernet.in</a>
137.	Rajiv Gandhi University, Itanagar	<a href="http://www.rgu.ac.in">www.rgu.ac.in</a>
138.	Sikkim University, Sikkim	<a href="http://www.cus.ac.in">www.cus.ac.in</a>
139.	Tripura University, Tripura	<a href="http://www.tripurauniv.in">www.tripurauniv.in</a>
140.	Visva Bharati, Shanti Niketan, West Bengal	<a href="http://www.visvabharti.ac.in">www.visvabharti.ac.in</a>
141.	Mahatma Gandhi Antarrashtriya Vishwavidyalaya, Wardha	<a href="http://www.hindivishwa.org">www.hindivishwa.org</a>
142.	University of Hyderabad, Hyderabad,	<a href="http://www.uohyd.ac.in">www.uohyd.ac.in</a>
143.	The English and Foreign Languages University, Hyderabad	<a href="http://www.efluniversity.ac.in">www.efluniversity.ac.in</a>
144.	Maulana Azad National Urdu University, Hyderabad	<a href="http://www.manuu.ac.in">www.manuu.ac.in</a>
145.	Indira Gandhi National Tribal University, Amarkantak	<a href="http://www.igntu.ac.in">www.igntu.ac.in</a>
146.	Dr. Harisingh Gour Vishwavidyalaya, Sagar (M.P.)	<a href="http://www.dhsgsu.ac.in">www.dhsgsu.ac.in</a>
147.	Hemvati Nandan Bahuguna Garhwal University, Srinagar, Uttarakhand	<a href="http://www.hnbgau.ac.in">www.hnbgau.ac.in</a>
148.	Central University of Tamil Nadu, Tiruvarur	<a href="http://www.cutn.ac.in">www.cutn.ac.in</a>
149.	Central University of Rajasthan, Ajmer	<a href="http://www.cura.ac.in">www.cura.ac.in</a>
150.	Central University of Orissa, Koraput	<a href="http://www.cuo.ac.in">www.cuo.ac.in</a>
151.	Central University of Haryana, Mahendergarh	<a href="http://www.cuh.org">www.cuh.org</a>
152.	Central University of Kashmir, Srinagar	<a href="http://www.cukashmir.ac.in">www.cukashmir.ac.in</a>
153.	Central University of Jammu, Bagla, Jammu and Kashmir	<a href="http://www.cujammu.ac.in">www.cujammu.ac.in</a>
154.	Central University of Jharkhand, Ranchi	<a href="http://www.cuj.ac.in">www.cuj.ac.in</a>
155.	Central University of Karnataka, Gulbarga	<a href="http://www.cuk.ac.in">www.cuk.ac.in</a>
156.	Central University of Kerala, Kasaragod	<a href="http://www.cukerala.ac.in">www.cukerala.ac.in</a>
157.	Guru Ghasidas Vishwavidyalaya, Bilaspur	<a href="http://www.ggu.ac.in">www.ggu.ac.in</a>
158.	Central University of Punjab, Bhatinda	<a href="http://www.cup.ac.in">www.cup.ac.in</a>
159.	Central University of Gujarat, Gandhinagar	<a href="http://www.cug.ac.in">www.cug.ac.in</a>
160.	Central University of Himachal Pradesh, Kangra	<a href="http://www.cuhimachal.ac.in">www.cuhimachal.ac.in</a>
161.	Mahatma Gandhi Central University Motihari, Bihar	<a href="http://www.mgcub.ac.in">www.mgcub.ac.in</a>
162.	Central University of South Bihar, Gaya	<a href="http://www.cusb.ac.in">www.cusb.ac.in</a>
163.	Central University of Andhra Pradesh, Anantapur	<a href="http://www.cuap.ac.in">www.cuap.ac.in</a>
164.	Central Tribal University of Andhra Pradesh, Konda Karakam	<a href="http://www.ctuap.ac.in">www.ctuap.ac.in</a>
165.	National Sanskrit University, Tirupati	<a href="http://www.nsktu.ac.in">www.nsktu.ac.in</a>
166.	Sindhu Central University, Ladakh	<a href="http://www.sindhucu.ac.in">www.sindhucu.ac.in</a>
167.	Sammakka Sarakka Central Tribal University, Telangana	<a href="http://www.ssctu.ac.in">www.ssctu.ac.in</a>
168.	Educational Consultants of India Limited (EdCIL), Noida, Uttar Pradesh	<a href="http://www.edcilindia.co.in">www.edcilindia.co.in</a>
169.	Sant Longowal Institute of Engineering & Technology (SLIET), Sangrur, Punjab	<a href="http://www.sliet.ac.in">www.sliet.ac.in</a>
170.	North Eastern Regional Institute of Science & Technology (NERIST), Arunachal Pradesh	<a href="http://www.nerist.ac.in">www.nerist.ac.in</a>
171.	Central Institute of Technology (CIT), Kokrajhar	<a href="http://www.cit.ac.in">www.cit.ac.in</a>
172.	Ghani Khan Choudhury Institute of Engineering & Technology (GKCIET), Malda, West Bengal	<a href="http://www.gkciyet.ac.in">www.gkciyet.ac.in</a>
173.	National Institute of Industrial Engineering, Mumbai	<a href="http://www.nitie.ac.org">www.nitie.ac.org</a>
174.	Board of Apprenticeship Training (BoAT), Western Region, Mumbai	<a href="http://www.boatwr.education.gov.in">www.boatwr.education.gov.in</a>
175.	Board of Practical Training (BoPT), Kolkata	<a href="http://www.boptr.gov.in">www.boptr.gov.in</a>
176.	Board of Apprenticeship Training (BoAT), Kanpur	<a href="http://www.boatnr.org">www.boatnr.org</a>
177.	Board of Apprenticeship Training (BoAT), Chennai	<a href="http://boat-srp.com">http://boat-srp.com</a>
178.	The Auroville Foundation, Tamil Nādu	<a href="http://www.auroville.org">www.auroville.org</a>
179.	Central Hindi Directorate, New Delhi	<a href="http://www.chd.education.gov.in">www.chd.education.gov.in</a>
180.	Commission for Scientific and Technical Terminology, New Delhi	<a href="http://www.csstt.education.gov.in">www.csstt.education.gov.in</a>
181.	Kendriya Hindi Sansthan, Agra	<a href="http://www.hindisansthan.in">www.hindisansthan.in</a>
182.	Central Institute of Indian Languages, Mysore	<a href="http://www.ciiil.org">www.ciiil.org</a>
183.	Central Institute of Classical Tamil (CICT), Chennai	<a href="http://www.cict.in">www.cict.in</a>
184.	National Council for Promotion of Urdu Language, New Delhi	<a href="http://www.urducouncil.nic.in">www.urducouncil.nic.in</a>

185.	National Council for Promotion of Sindhi Language, New Delhi	<a href="http://www.ncpsl.gov.in">www.ncpsl.gov.in</a>
186.	Maharshi Sandeepani Rashtriya Veda Vidya Pratishthan, Ujjain	<a href="http://www.msrvvp.ac.in">www.msrvvp.ac.in</a>
187.	National Commission for Minority Educational Institutions, New Delhi	<a href="http://www.ncmei.gov.in">www.ncmei.gov.in</a>
188.	Indian Council of Philosophical Research (ICPR), New Delhi	<a href="http://www.icpr.in">www.icpr.in</a>
189.	Indian Council of Social Science Research (ICSSR), New Delhi	<a href="http://www.icssr.org">www.icssr.org</a>
190.	Indian Council of Historical Research (ICHR), New Delhi	<a href="http://www.ichr.ac.in">www.ichr.ac.in</a>
191.	Indian Institute of Advanced Studies (IIAS), Shimla	<a href="http://www.iias.org.in">www.iias.org.in</a>
192.	Mahatma Gandhi National Council of Rural Education (MGNCRE), Hyderabad	<a href="http://www.mgncre.org">www.mgncre.org</a>
193.	Gandhigram Rural Institute, Gandhigram, Dindigul District, TamilNadu. (Deemed to be University)	<a href="http://www.ruraluniv.ac.in">www.ruraluniv.ac.in</a>
194.	Association of Indian Universities, New Delhi	<a href="http://www.aiu.ac.in">www.aiu.ac.in</a>
195.	National Institute of Educational Planning and Administration (NIEPA), New Delhi	<a href="http://www.niepa.ac.in">www.niepa.ac.in</a>
	National Book Trust of India, New Delhi	<a href="http://www.nbtindia.gov.in">www.nbtindia.gov.in</a>
	Council of Architecture, New Delhi	<a href="http://www.coa.gov.in">www.coa.gov.in</a>