

NATIONAL PAYMENTS CORPORATION OF INDIA (NPCI)

Details of Aadhaar Lookup facility for mapping Aadhaar number in Aadhaar Payment Bridge (APB)

Regarding the issue of mapping Aadhaar numbers in APB (Aadhaar Payment Bridge) as provided by NPCI (National Payments Corporation of India), a facility called 'Aadhaar Lookup' has been introduced in the APB system. This facility would allow the members to know the status of Aadhaar mapping in the APB system and can be used for verification of a list of Aadhaar numbers through an upload process and response thereof. This would help the members to process Direct Benefits Transfer (DBT) transactions more efficiently and help reduce returns.

Based on the daily APB transaction processing, it has been observed that the major reason for rejection of transaction is because Aadhaar numbers data is not uploaded to NPCI Aadhaar mapper by the member banks. Therefore, in order to reduce the rejected transactions, it is required that all Aadhaar numbers that are successfully seeded in the Bank accounts are to be uploaded on the NPCI mapper by the member Banks at the end of day on daily basis.

NPCI has developed the facility of 'Aadhaar Lookup' to enable the member Banks to ascertain the details of Aadhaar numbers available on the NPCI mapper. Banks have been requested to arrange the access of 'Aadhaar Lookup' facility to their Lead District Managers (LDM) so that seeding of Aadhaar numbers to NPCI Aadhaar mapper can be ensured in up to date manner.

Banks have been requested to consider issuing appropriate guidelines to their respective LDMs to start using 'Aadhaar Lookup' facility of NPCI to ascertain the details of Aadhaar numbers successfully seeded in Bank accounts and uploaded on NPCI mapper.

The circular sent in this regards is as attached.

Escalation Matrix

Please find below the escalation matrix of **APB Operations Team**. They can be contacted in case of any issues / clarifications, regarding APB system, Aadhaar mapping, Aadhaar Lookup facility or anything else.

Level 1

Suryanarayana Reddy – 044 -2816 0738 – suryanarayana.reddy@npci.org.in

K Sakthi Krishnan – 044 -2816 0726 – ksakthi.krishnan@npci.org.in

Level 2

P.Ramasubramani – 044 -2816 0723 – p.ramasubramani@npci.org.in

Level 3

Giridhar G.M. – 044 - 2816 0787 – Giridhar.gm@npci.org.in

From **Business side**, following personnel can be contacted

Ganesh A – 9444924621 – ganesh.a@npci.org.in

Ramesh Vijayakumar – 044-28160736 – Ramesh.vijayakumar@npci.org.in

For any queries / clarifications, Shri Dheeraj Bhardwaj, Chief Manager, **National Payments Corporation of India**, Mobile:+91 8527758555 may be contacted.
(Website: <http://www.npci.org.in>)